

Epic Tip Sheet

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Playground (PLY) Access from a non-KHN Location

Epic PLY or "Playground" Environment is where you can practice or review the assignments you had in class.

🝺 Try It Out:

- 1. Go to http://access.khnetwork.org/.
 - a. Prerequisites for this access: Remote access, Kettering Health Network ID and password, Citrix plugin 9.0 or greater installed on their local computer.
 - b. If you do not have remote access, fill out one of the forms at the bottom of the page or call iSupport (937) 384-4500.



2. Once you have remote access click the appropriate icon. Enter your **Network User name** (Badge # w/the K), **Password**, and **Passcode**. Click Logon.

Health Network
KHN Secure Logon
Username:
Password:
Passcode:
Logon

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- 3. Select the Epic PLY Icon
 - a. You may receive a pop-up asking for permission to open **Citrix Systems, Inc**. Follow steps as necessary to access **Epic PLY**.



4. A window might open with a message. Click Permit use.

Û	An online application is attempting to access information on a device attached to your computer.
	 Block access Do not permit the application to use these devices.
	Permit use Permit the application to use these devices.
D	o not ask me again for this site.

At the bottom of the page, this window may open:

Do you want to open or save launch.ica (1.38 KB) from citrix.khnetwork.org?	Open	Save	•	Cancel	×	
						ł.

5. Enter the **Username** and **Password** from the Tent Card you received from class or a training log in and password. Click Log In.



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