

KETTERING HEALTH PHYSICIANS & EMPLOYEES

PERSONAL MOBILE DEVICE: APP CHECKLIST

As a Kettering Health employee, there are apps available for you to utilize on your personal devices. Remote access for any of these apps requires a Two-Factor Authentication App, Microsoft Authenticator. This must be the FIRST app installed and configured on your personal device.

**Please note, when calling iSupport, the analysts cannot remote into, nor directly advise you to install applications on your personal device.*





Install and Configure Microsoft Authenticator- DO THIS FIRST:

Microsoft Authenticator: Multi-factor Authentication (MFA)- Required for Remote Access & more!






Location: <https://aka.ms/mfasetup>

**Note: If you have previously set up your MFA app and now have a new/replacement device, please call iSupport at x44500 or 937-384-4500 for assistance. We will need to reset your MFA account. You must have a computer available during this process.*

Install Optional Apps:

UKG Pro	Microsoft Teams	Microsoft Outlook
<p>Employee schedules, PTO calculations, etc. *Applies to all "k" employees and any "dr" accounts through KHMg.</p> <p>Location: See KB0019659 Article or Link: UKG Pro App User Guide</p> <p>Or scan QR code to install:</p> <div>   </div> <p>Apple Android</p>	<p>Group collaboration!</p> <p>Location: Install from your device's App Store.</p> 	<p>Email & Meeting organization!</p> <p>Location: Install from your device's App Store.</p> <p>Alternate option: Go to the KH Access Page, then choose "Outlook Email Access (MFA Required)"</p> <p>Account: username@ketteringhealth.org</p> 

Install Optional Apps (APPLIES ONLY TO PHYSICIAN ACCOUNTS):

Imprivata ID	AMiON	Epic Haiku/Canto	Dragon Powermic Mobile
<p>Electronic Prescribing of controlled substances & remote ordering for medications!</p> <p>Location: Install from your device's App Store. First time enrollment must be in-person at a Medical Staff Office with a government-issued ID.</p> <p>See KB001325 "EPCS Imprivata," located in the iS Portal.</p>  <p>★ For re-enrollment on a new device, call Med. Informatics at 937-914-7361 or 937-914-7081 or contact iSupport.</p>	<p>On call scheduling, interfaces with Epic On-Call finder!</p> <p>Location: Install from your device's App Store.</p> <p>See KB0019333 "AMiON Getting Started Guide," located in the iS Portal.</p> 	<p>Epic at your fingertips! For smart phones and tablets!</p> <p>Location: For installation directions, go to https://access.ketteringhealth.org and click on "Haiku & Canto Configuration Instructions" at the bottom of the page.</p> 	<p>Voice Recognition for Dictation into Epic!</p> <p>Location: Install from your device's App Store.</p> <p>★ Refer to initial configuration email from Admin team.</p> <p>See KB0011260 "Dragon - How to Install and Configure PowerMic Mobile," located in the iS Portal.</p> 
 <p>KHN Connect: Optional Wi-Fi reserved for physicians - available at all KH facilities. Location: On your phone, connect to "KHN Connect" Wi-Fi.</p>			

Please visit Kettering Health's Remote Access page for additional remote access information:

<https://access.ketteringhealth.org>