Setting Up Kettering Health Challenge Questions for EpicCare Link Password Reset

To reset your EpicCare Link password in the future, you'll need to set up security questions in your account. Follow these simple steps to get started:

1. Log in to your EpicCare Link account.
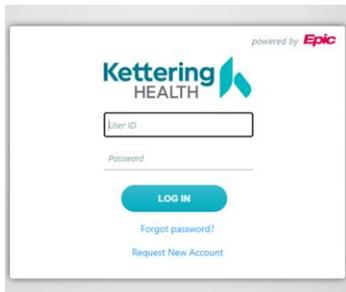
2. Once logged in, navigate under the Menu, select the **Settings Icon** on the far-right corner.

3. Inside Settings section, select the **Challenge Questions**.
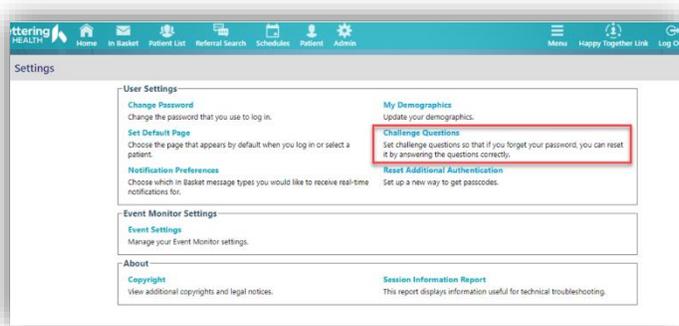
4. You will be prompted to enter your password. Enter your EpicCare Link password and click **Accept.**

5. You will be presented with multiple questions that you can choose from.

   Note: You'll need to select and answer 15 questions in total. Keep in mind that the answers are case-sensitive, so make sure to enter them exactly as you want them. Answers must be unique and cannot match other answers. Once you've finished, your answers will be hidden and won't be visible if you try to view this page again.
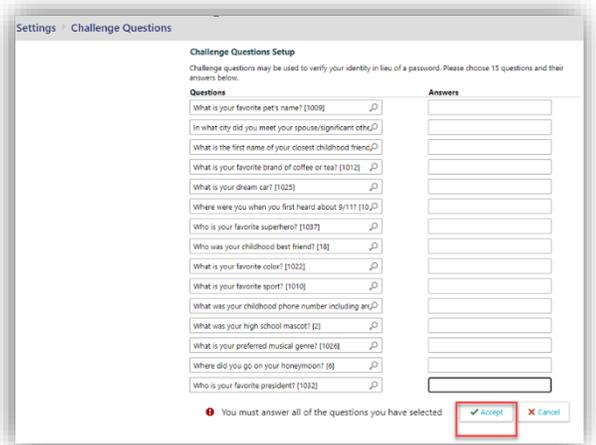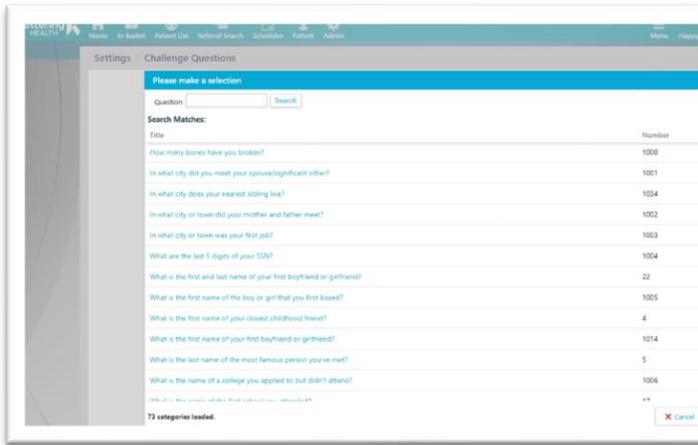
***** **You are now ready to reset your password if you're ever unable to log in!**

1. On the login page, select **Forgot Password.**
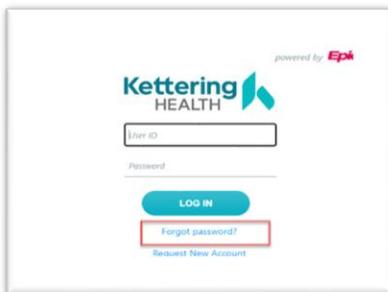
2. You will be asked to verify your User ID or 5-character login ID. After that, you'll need to answer a randomly selected set of the challenge questions you previously set up.

3. It will prompt you to create a new password.

NOTE: If you haven't created the challenge questions, you won't be able to reset your password through the website.