Setting Up Kettering Health Challenge Questions for EpicCare Link Password Reset

To reset your EpicCare Link password in the future, you'll need to set up security questions in your account. Follow these simple steps to get started:

1. Log in to your EpicCare Link account.



2. Once logged in, navigate under the Menu, select the **Settings Icon** on the far-right corner.

IN Link	Home In Basket	Patient Chart Review	Demographics Misc. Reports	۰
	Patient List Referral Search Schedules Upcoming Appts - My Patients Surgeon Daily	Care Everywhere Results Review Flowsheets Medications Histories Face Sheet	Coverages & Benefits Billing Info Provider Search Referral by Member Quick Appointment Upcoming Appointments	Settings
Access all of your Link acco		Search Chart	Admin My Groups My Facilities Account Requests	

3. Inside Settings section, select the Challenge Questions.



4. You will be prompted to enter your password. Enter your EpicCare Link password and click Accept.



5. You will be presented with multiple questions that you can choose from.

Note: You'll need to select and answer 15 questions in total. Keep in mind that the answers are casesensitive, so make sure to enter them exactly as you want them. Answers must be unique and cannot match other answers. Once you've finished, your answers will be hidden and won't be visible if you try to view this page again.

Settings Challenge Questions	tions Challenge Questions		Challenge Questions Setup
serings criminge questions			Challenge questions may be used to verify your identity in lieu of a password. Please choose 15 questions an annuare below
Please make a selection			Questions Answers
Question	Search		What is your favorite pet's name? [1009]
Search Matches:			In what city did you meet your spouse/significant othe
Tibe		Number	What is the first name of your closest childhood friend,D
How many bones have you bro		1000	What is your favorite brand of coffee or tea? [1012]
In what city did you meet your	poure/significant other?	1001	High is using decays and HONRI
In what city does your nearest i	ibling live?	1034	
In what city or town did your m	other and father meet?	1002	Where were you when you first heard about 9/117 [10,0
In what city or town was your fi	7.60j tr	1003	Who is your favorite superhero? [1037]
What are the last 5 digits of you	+ SSN2	1004	Who was your childhood best friend? [18]
What is the first and last name	f your first beschivered or nichtwend?	22	What is your favorite color? [1022]
			What is your favorite sport? [1010]
What is the first name of the to	y or gen that you first kitcled?	1005	What was your childhood phone number including arc
What is the first name of your i	osest childhood friend?	4	What was your high school mascot? [2] ,D
What is the first name of your f	rst boyfriend or girtfriend?	1014	What is your preferred musical genre? (1026)
What is the last name of the m	st famous person you've met?	5	Where did you go on your honeymoon? (6)
What is the name of a college y	te applied to but didn't attend?	1006	Who is unur faunrita masidant? (1032)
NAME OF TAXABLE PARTY AND ADDRESS OF TAXABLE PARTY.	and any advantant.		une a tea monte branente franch
73 categories loaded.		× Cancel	9 You must answer all of the questions you have selected Accept X C

***** You are now ready to reset your password if you're ever unable to log in!

1. On the login page, select Forgot Password.



2. You will be asked to verify your User ID or 5-character login ID. After that, you'll need to answer a randomly selected set of the challenge questions you previously set up.

Kettering				
KHN Link - Reset Password				
	User ID			
	🔒 User	r ID:]
		🗸 Accept	× Cancel	

3. It will prompt you to create a new password.

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KHN Link - Reset Password					
	New Password				
	Congratulations, your ide Please select a new passw default, passwords must t	ir identity has been successfully validated. password and enter it the same way twice. By nust be at least two characters long.			
	New pas	sword:			
	B Re-enter new pass	sword:	d:		
		Г	🖌 Accept	X Cancel	
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NOTE: If you haven't created the challenge questions, you won't be able to reset your password through the website.

Kettering HEALTH	• *		•
KHN Link - Reset Password			
	User ID		
	🚯 User ID	0:	
		✓ Accept X Cancel	
	KHN Link - Reset Pa	ssword	
	You entered authenticatio	an invalid user ID, password, or on credential.	other type of
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