

# KETTERING HEALTH NETWORK Information Sharing



*As patients move from one care setting to another, effectively sharing and managing patient information is critical to care. Kettering Health Network leverages several interoperability tools to help providers and staff manage patients seen at network facilities.*

# Information Sharing

## Kettering Community Connect

- **What is Kettering Community Connect?** Through the Community Connect program, independent practices can utilize Kettering Health Network's Epic EMR system in their private practice. This includes Epic's fully integrated registration, scheduling, clinical documentation, and billing systems. Through this program, a practice will see their patients using Kettering Health Network Epic, creating a comprehensive patient record that includes all services performed at any Kettering Health Network location.
- **Who are the primary users?** All practice staff would utilize the fully integrated EMR system. Billing options are available for both in-practice and third-party billing.
- **What is the cost?** There is a one-time implementation fee and monthly maintenance associated with the Kettering Community Connect Epic product. Kettering Health Network heavily subsidizes the EMR offering but charges these fees due to Stark requirements.
- **How do I get access?** Contact Bryan Beer at (937) 384-4584 or [Bryan.Beer@ketteringhealth.org](mailto:Bryan.Beer@ketteringhealth.org) for more information and pricing.

## Epic Care Link

- **What is Epic Care Link?** Epic Care Link provides read-only access to KHN Epic. Users can see the patient's full Kettering Health Network chart, which includes data collected at network hospitals, Kettering Physician Network practices, network emergency departments, and other Kettering Health Network ancillary services. Most practices in Kettering Health Network's service area are leveraging Epic Care Link.
- **Who are the primary users?** This tool is primarily used by non-provider practice staff, as providers have access to Kettering Health Network Epic Hyperspace.
- **What is the cost?** Costs are paid for by Kettering Health Network and are offered at no cost to our practice partners.
- **How do I get access?** Go to [access.khnetwork.org](http://access.khnetwork.org) and click on the "Non-KHN Access Request" link at the bottom. This will open a questionnaire that needs to be filled out for each user of Epic Care Link. A Business Associates Agreement (BAA) is also required for this service. It typically takes 7-10 days to complete the request after a BAA is received.

## Haiku and Canto

- **What are Haiku and Canto?** Haiku and Canto are Epic's mobile device platforms. Through this technology, read-only Epic charts are made available to credentialed providers through their tablets or smartphones.
- **Who are the primary users?** Credentialed physicians.
- **What is the cost?** Costs are paid for by Kettering Health Network and are offered at no cost to our practice partners.
- **How do I get access?** Go to [access.khnetwork.org](http://access.khnetwork.org) and click on the "Mobile Usage Agreement" link at the bottom. This will open a questionnaire that needs to be filled out for each user of Haiku or Canto. A Business Associates Agreement (BAA) is also required for this service. It typically takes 7-10 days to complete the request after a BAA is received.

## Epic Hyperspace Remote Access

- **What is Epic Hyperspace Remote Access?** Epic Hyperspace is the version of Epic that's used in Kettering Health Network hospitals, emergency departments, and practices. Physicians can get remote access (i.e. access to the system outside of the network's walls) to look up patient information or complete their IP/ED documentation.
- **Who are the primary users?** Physicians who are part of Kettering Health Network Medical Staff.
- **What is the cost?** Costs are paid for by Kettering Health Network and are offered at no cost to our practice partners.
- **How do I get access?** Go to [access.khnetwork.org](https://access.khnetwork.org) and click on the "Non-KHN Access Request" link under "Other Resources" on the right side of the page. After logging in with your KHN credentials, you will be prompted with a form to fill out for access.

## Care Everywhere

- **What is Care Everywhere?** Care Everywhere is a tool within Epic that allows providers to see information that's within another Epic entity. While most of the information is view only, certain data elements can be imported directly into the Kettering Health Network chart, including problem list, medications, allergies, and immunizations. Kettering Health Network engages in hundreds of thousands of Care Everywhere exchanges every year.
- **Who are the primary users?** Providers using Epic Hyperspace in a Kettering Health Network or Community Connect setting can utilize Care Everywhere.
- **What is the cost?** There is no cost for this tool, as it is integrated with Epic.
- **How do I get access?** Providers with access to Epic Hyperspace will automatically have access to the tool.

## Carequality

- **What is Carequality?** Carequality is a connection standard used by many EMR vendors. It allows for the electronic transfer of information (typically what's seen in a Continuity of Care Document, or CCD) between entities. Epic users will access this information through Care Everywhere. Tools to access this information in other EMRs may vary. Kettering Health Network is part of the Carequality exchange, allowing Kettering Health Network CCD information to flow into other EMR systems. Go to [sequoiaproject.org/carequality](https://sequoiaproject.org/carequality) for more information.
- **Who are the primary users?** Typically, providers who access information shared via Carequality.
- **What is the cost?** Kettering Health Network does not charge practices to receive information. Not all EMRs are connected to the Carequality platform, and some EMRs may charge for this service.
- **How do I get access?** The first step is to contact your EMR vendor to see if your system is connected to the Carequality network. If it is, contact Kristian Rigney at (937) 762-1688 or [Kristian.Rigney@ketteringhealth.org](mailto:Kristian.Rigney@ketteringhealth.org) for Kettering Health Network to send information.

For the most up-to-date information on Kettering Health Network's Interoperability Offerings, please visit: [ketteringhealth.org/physiciansonly/resources](https://ketteringhealth.org/physiciansonly/resources)

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## Health Information Exchange (HIE)

- **What is a Health Information Exchange?** Instead of utilizing a fax-based process, Kettering Health Network can electronically send discrete results, which include lab, imaging, admit/discharge/transfer (ADT), and transcribed reports. These results can go through an HIE supported electronic mailbox or interface directly into the practice's EMR. This delivery is managed through a Health Information Exchange, where over a million Kettering Health Network results are shared every year.
- **Who are the primary users?** Providers and staff who manage and receive hospital-based results are key users of the HIE.
- **What is the cost?** Kettering Health Network does not directly charge for this service. The Health Information Exchange may charge implementation fees and maintenance fees, depending on the type of service requested (electronic inbox vs. EMR integration). EMR vendors may also charge fees for interfaces.
- **How do I get access?** The Greater Dayton Area Hospital Association manages this connection. Megan Scully [mscully@healthcollab.org](mailto:mscully@healthcollab.org) or call (513) 618-3639 for more information.

## Future Growth

As technology evolves with advances in existing technologies or growth of new technologies, such as APIs and FHIR, Kettering Health Network will continue to enhance our interoperability offerings.

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