



Kettering Health Operations Command Center

Fast, reliable patient transfers. Easy access you can count on.

Kettering Health Operations Command Center

Our 24/7 hotline is answered by an experienced registered nurse (RN) access coordinator to assist physicians and referring facilities with expedited logistics for patient admissions and transfers, allowing for patients to be directly admitted.

60-second Intake

With one 60-second call to our hotline, the RN access coordinator will ask some brief questions and coordinate with Kettering Health providers to facilitate the transfer.

After provider-to-provider communication and acceptance of the patient, the RN access coordinator handles all the details of the transfer, including

- Arranging the accepting physician
- Coordinating transport, if necessary
- Obtaining the bed assignment
- Informing you of the patient's estimated time of arrival (ETA), room or department destination, and the receiving nursing unit's phone number
- Eliminating delays, streamlining admissions, and providing clear communication

Call (937) 762-5900 or dial extension 25900 to access the hotline.



24/7 Support

Our RN access coordinators assist with the logistics for patient admissions and transfers and are available any time you have questions or concerns about a transfer.

"My patient is in the ICU at a rural hospital south of Dayton and needs to be transferred for higher level of care. Can the Kettering Health Operations Command Center assist?"

Yes!

"I am an emergency physician at Kettering Health Miamisburg. My patient has an acute neuro condition. I want to transfer the patient to Kettering Health Main Campus. Can the Kettering Health Operations Command Center help me?"

We can help you with that!

"I am a cath lab nurse at Dayton. We were expecting a patient from Coldwater Hospital who we thought was arriving at 8 p.m. but it's 8:15 p.m. and he is still not here. Can you help?"

Call us! We can make the appropriate phone calls, confirm the patient is coming and find out exactly when, and also make sure the patient report is communicated to you from the sending facility.

Kettering Health Operations Command Center coordinates transfers to:

Kettering Health Dayton

405 W. Grand Ave.
Dayton, OH 45405

Kettering Health Main Campus

3535 Southern Blvd.
Kettering, OH 45429

Kettering Health Washington Township

1997 Miamisburg-Centerville Rd.
Washington Township, OH 45459

Kettering Health Greene Memorial

1141 N. Monroe Dr.
Xenia, OH 45385

Kettering Health Miamisburg

4000 Miamisburg-Centerville Rd.
Miamisburg, OH 45342

Soin Medical Center

3535 Pentagon Blvd.
Beavercreek, OH 45431

Kettering Health Hamilton

630 Eaton Ave.
Hamilton, OH 45013

Kettering Health Troy

600 W. Main St.
Troy, OH 45373

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